

The Nakuru Accord: failing better in the WASH sector

Transparency and accountability are necessary for achieving sustainable, positive impacts from water, sanitation and hygiene. As a WASH professional, I believe that we can achieve this through a culture of sharing and adaptation when things go wrong. To support this, I will:

- Promote a **culture of sharing and learning** that allows people to talk openly when things go wrong.
- Be fiercely **transparent** and hold myself **accountable** for my thinking, communication and action.
- Build **flexibility** into funding requests to allow for adaptation.
- Design **long-term monitoring and evaluation** that allows sustainability to be assessed.
- Design in sustainability by considering the **whole life cycle**.
- Actively **seek feedback** from all stakeholders, particularly end-users.
- Recognise that things go wrong, and willingly **share these experiences**, including information about contributing factors and possible solutions, in a productive way.
- Critically **examine available evidence**, recognising that not all evidence is created equal.
- Write and speak in **plain language**, especially when discussing what has gone wrong.

To sign the Accord, visit leeds.onlinesurveys.ac.uk/nakuru

To see what great company you're in as a signatory, visit wash.leeds.ac.uk

